

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Parker et al.

Application No: To be assigned

Filed: Herewith

Title: INTERACTION-BASED
SERVICING OF BUSINESS
CUSTOMERS

Attorney Docket No: 1001-0627

Examiner: To be assigned

Group Art Unit: To be assigned

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Paul J. Maginot

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INFORMATION DISCLOSURE STATEMENT

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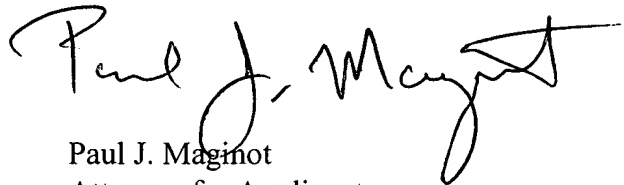
Sir:

Pursuant to 37 CFR §1.56, Applicants hereby disclose the following references, copies of which are enclosed, regarding the above-identified patent application.

| <u>U.S. Patent No.</u> | <u>Inventor</u> | <u>Issue Date</u> |
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It is believed that no fees are due for the consideration of this Information Disclosure Statement. However, the Commissioner is hereby authorized to charge any deficiency or to credit any overpayment to Deposit Account No. 13-0014, but not to include any payment of issue fees.

Respectfully Submitted,



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